





Renewal Guide

for your holiday caravan insurance



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Leisuredays
INSURANCE THAT LETS YOU RELAX

Review your insurance cover

Fill in the values of your contents below, then add them up to work out how much you should be insuring for.

I am insuring... New for old Market value

Caravan Structure £

Personal Possessions £

Consider the contents you keep at your holiday caravan:

 Freestanding furniture £

 Garden furniture/features £

 Gas bottles and generator £

 Electrical goods £

 Kitchen equipment £

 Food and drink £

 Linen, towels and bedding £

 Other contents £

Contents Total £

Please ask your park regarding **structure value**. Don't forget to include the cost of any decking or patio, and fixtures and fittings.

Personal possessions are items you usually bring from home, e.g. clothing. These items are often covered under your home insurance. There is a single item limit; see your Schedule for details.



Top tip

If the figures calculated are different to those on your Schedule, please call us to check your premium. Please note that the values represent the maximum amount that would be paid out in the event of a claim.

With **new for old** cover you can enjoy a brand new unit and contents if yours are damaged beyond economic repair or stolen. To insure your unit 'new for old' the value above must represent the current brand new cost on your park (or nearest equivalent model if no longer made).



Please be aware that **your premium may increase by a small amount each year**

as these new for old values should be increased in line with current retail prices.

If your park allows, insuring at **market value** can offer a lower premium.

A reminder of our policy benefits

Leisuredays holiday caravan insurance policy comes with the reassurance of extensive cover backed by a leading UK insurer, **RSA**[®] (Royal & Sun Alliance Insurance plc)

- ✔ **Extensive cover for your static caravan, lodge or chalet**
Peace of mind with cover for accidental damage, fire, theft, storm and flood
- ✔ **New for old option**
Confidence we will replace your holiday caravan, lodge or chalet and contents with new
- ✔ **£10,000 for emergency repairs, debris removal and resiting**
We'll remove your damaged unit, site and connect a new one or make urgent repairs
- ✔ **24 hour claims helpline**
On hand 365 days a year to help you get back on your feet as quickly as possible
- ✔ **Cover for fixtures and fittings**
Protecting those valuable extras such as your decking, fencing, shed and steps
- ✔ **£100,000 legal expenses option**
To pursue civil or personal injury claims and consumer or employment disputes
- ✔ **£5 million public liability cover**
Trust us to pay the costs if you're held responsible for accidents, injuries or damage
- ✔ **£500 locks and keys cover**
We'll pay for replacement locks and keys if they are lost or damaged
- ✔ **£75 excess**
You may be able to flex your excess to adjust your premium
- ✔ **Emergency accommodation costs**
Up to £75 a day for 15 days to ensure you can continue your holiday
- ✔ **£1,000 emergency services damage**
We'll put things right if the police, fire or ambulance service cause damage

Satisfaction Promise

Peace of mind with a 14 day money back guarantee

PLUS

£2,500 ground rent cover, £25,000 fatal accident benefit, hiring out and loss of earnings options, and special occasions content cover increase

All benefits are subject to terms and conditions, cover level and underwriting criteria. Your Schedule will confirm cover features and levels applying. 14 day money back refund is subject to no claims being made. For further details please contact us or see our policy wording at www.leisuredays.co.uk

Great service when you need it most



Best customer service I have ever experienced. Would happily recommend you to anyone.

MR O'SHAUGHNESSY, MERSEYSIDE



Couldn't fault anything; everything went smoothly from start to finish of my claim.

MR SWIFT, WEST YORKSHIRE



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Latest model reviews
by industry journalists



Breaking industry news



Tips and tricks

If you gave your email address when setting up your policy, you should already receive Relax. To sign up, visit leisuredays.co.uk/signup

96%

agree that they consistently receive a high level of customer service from Leisuredays



92%

of Leisuredays claimants rate the overall claims service as exceptional or above average

24 HOUR

claims helpline

Recommend a friend to Leisuredays



Open 7 days a week



Great value for money



Fantastic reviews for
service and value



Money back guarantee



Reassuringly good cover
from a leading insurer



Member of the
National Caravan Council



Award winning
customer service



Heart Research donation
for every paperless policy



Confidence in a
trusted family business



Investor in people with
high training standards

Tell your friends about us
www.leisuredays.co.uk/friend
or ask them to call us
01422 396 795



Leisuredays

INSURANCE THAT LETS YOU RELAX

Renewals Helpline:

01422 396 808

Advisers available 8am-8pm weekdays and 9am-4pm weekends
24hr automated renewal line for card payments without any changes

01422 396 888 **Customer Services** (8am-8pm weekdays, 9am-4pm weekends)

01422 501 085 **Claims Helpline** (24 hr)

We also offer insurance for your:

01422 396 777 **Touring caravan**
01422 396 777 **Motorhome**
01422 396 888 **Park home**
01422 396 869 **Gadget & leisure equipment**
01422 396 867 **Emergency repairs**
0330 100 22 44 **Home**
0330 100 22 45 **Car**