

Renewal guide

for your holiday caravan insurance



Maximum cover rating
from independent
financial research experts

-  Cover review calculator
-  Our top policy benefits
-  Sign up to our free e-magazine
-  Handy helplines



Leisuredays
INSURANCE THAT LETS YOU RELAX

Review your insurance cover

Fill in the values of your contents below, then add them up to work out how much you should be insuring for.

I am insuring...	New for old	Market value
Caravan structure		<input type="text" value="£"/>
Personal possessions		<input type="text" value="£"/>
Consider the contents you keep at your holiday caravan:		
 Freestanding furniture		<input type="text" value="£"/>
 Garden furniture/features		<input type="text" value="£"/>
 Gas bottles and generator		<input type="text" value="£"/>
 Electrical goods		<input type="text" value="£"/>
 Kitchen equipment		<input type="text" value="£"/>
 Food and drink		<input type="text" value="£"/>
 Linen, towels and bedding		<input type="text" value="£"/>
 Other contents		<input type="text" value="£"/>
Contents total		<input type="text" value="£"/>

Please ask your park regarding **structure value**. Don't forget to include the cost of any decking or patio, and fixtures and fittings.



Personal possessions are items you usually bring from home, e.g. clothing. These items are often covered under your home insurance. There is a single item limit; see your schedule for details.



Top tip

If the figures calculated are different to those on your schedule, please call us to check your premium. Please note that the values represent the maximum amount that would be paid out in the event of a claim.

With **new for old** cover you can enjoy a brand new unit and contents if yours are damaged beyond economic repair or stolen. To insure your unit 'new for old' the value above must represent the current brand new cost on your park (or nearest equivalent model if no longer made).



Please be aware that **your premium may increase by a small amount each year**

as these new for old values should be increased in line with current retail prices.

If your park allows, insuring at **market value** can offer a lower premium.

A reminder of our policy benefits

Leisuredays holiday caravan insurance policy comes with the reassurance of extensive cover backed by a leading UK insurer, **RSA**

-  **Extensive cover for your static caravan, lodge or chalet**
Peace of mind with cover for accidental damage, fire, theft, storm and flood
 -  **New for old option**
Confidence your static caravan, lodge or chalet and contents will be replaced with new
 -  **£10,000 for emergency repairs, debris removal and resiting**
Removing your damaged unit, siting and connecting a new one or making urgent repairs
 -  **24 hour UK based claims helpline**
On hand 365 days a year to help you get back on your feet as quickly as possible
 -  **Cover for fixtures and fittings**
Protecting those valuable extras such as your decking, fencing, shed and steps
 -  **£100,000 legal expenses option**
To pursue civil or personal injury claims and consumer or employment disputes
 -  **£5 million public liability cover**
Covers the costs if you're held responsible for accidents, injuries or damage
 -  **£500 locks and keys cover**
Feel secure with replacement locks and keys if they are lost, damaged or stolen
 -  **£75 excess**
You may be able to flex your excess to adjust your premium
 -  **Emergency accommodation costs**
Up to £75 a day for 15 days to make sure you can continue your holiday
 -  **£1,000 emergency services damage**
Cover to put things right if the police, fire or ambulance service cause damage
- PLUS** £2,500 ground rent cover, £25,000 fatal accident benefit, hiring out and loss of earnings options, and special occasion contents cover increase

Satisfaction Promise

Peace of mind with a 14 day
money back guarantee

All benefits are subject to terms and conditions, cover level and underwriting criteria. Your schedule will confirm cover features and levels applying. For further details please contact us or see our policy wording at www.leisuredays.co.uk

Great service when you need it most



From the first phone call
to the repair authorisation,
the service was excellent.

MRS TURTON, WEST YORKSHIRE



How do you improve
on exceptional?

MR AHERN, DERBYSHIRE



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Tips and tricks

You'll need to have opted in to email contact
from Leisuredays to receive Relax. To opt in, visit
leisuredays.co.uk/signup



Leisuredays
claimants rate the
overall claims service
as good or exceptional

24 HOUR

claims helpline

97%

of customers agree
that they consistently
receive a high level
of service from
Leisuredays



Confidence in a trusted family business



Member of the National Caravan Council



Plain English policy and documents



Award winning company

Happy with Leisuredays?



Tell your friends about us
www.leisuredays.co.uk/friend

or ask them to call us
01422 396 795

Leave a review
www.leisuredays.co.uk/reviews



Protect against problems with boilers, heating systems, plumbing, electrics and more with our **emergency repairs** cover, for your holiday caravan or main residence.

Call **01422 396 867** for further details.

IMPROVED

Our **gadget and leisure equipment** cover can now insure your smartphones as well as your tablets, cameras, fishing rods, bicycles and more.

Call **01422 396 869** for further details.





Leisuredays

INSURANCE THAT LETS YOU RELAX

Renewals Helpline:

01422 396 808

Advisers available 8am-8pm weekdays and 9am-4pm weekends
24hr automated renewal line for card payments without any changes

Customer services **01422 396 888** 8am-8pm weekdays, 9am-4pm weekends

Claims helpline **01422 501 085** 24 hr

We also offer insurance for your:

01422 396 777  **Touring caravan**

01422 396 777  **Motorhome**

01422 396 888  **Park home**

01422 396 869  **Gadget and leisure equipment**

01422 396 867  **Emergency repairs**

0330 100 22 44

 **Home**

0330 100 22 45

 **Car**

} Via our preferred partner
03 call rates same as 01 / 02 numbers

Car and home insurance is provided by our preferred partner: Please call 01422 396 888 for details.

97% based on 1,654 customers who responded to our survey in June 2015. The 9/10 rating is 9.1 rounded to the nearest whole number and is based on 53 claimants (holiday caravans, holiday homes and park homes) surveyed between June 2017 and February 2018. 4.6/5 star rating from 264 Review Centre users. *Schemes Broker of the Year* winner at UK Broker Awards 2017. Details in this brochure are correct at the time of print (September 2018) but may be subject to change. Minimum premiums apply. Leisuredays is a trading name of Caravan Guard Limited, which is authorised and regulated by the Financial Conduct Authority.

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