Renewal guide

for your holiday caravan insurance



Inside...

- Cover review calculator
- Our top policy benefits
- Handy helplines





Review your insurance cover

Fill in the values of your contents below, then add them up to work out how much you should be insuring for.

I am insuring... New for old Market value

Caravan structure

£

Personal possessions

£

Consider the contents you keep at your holiday caravan:

Freestanding furniture

f

Garden furniture/features

f

Gas bottles and generator

(t

Electrical goods

£

Kitchen equipment

£

Food and drink

£

🕒 Linen, towels and bedding

£

Other contents

£

Contents total

£

With **new for old** cover you can enjoy a brand new unit and contents if yours are damaged beyond economic repair or stolen. To insure your unit 'new for old' the value above must represent the current brand new cost on your park (or nearest equivalent model if no longer made).



Please be aware that your premium may increase by a small amount each year

as these new for old values should be increased in line with current retail prices.

If your park allows, insuring at **market value** can offer a lower premium.

Please ask your park regarding **structure value**. Don't forget to include the cost of any decking or patio, and fixtures and fittings.

Personal possessions

are items you usually bring from home, e.g. clothing. These items are often covered under your home insurance. There is a single item limit; see your schedule for details.



Top tip

If the figures calculated are different to those on your schedule, please call us to check your premium. Please note that the values represent the maximum amount that would be paid out in the event of a claim.

A reminder of our policy benefits

Leisuredays holiday caravan insurance policy comes with the reassurance of extensive cover backed by a leading UK insurer, RSA^O (Royal & Sun Alliance Insurance Ltd)

- Extensive cover for your static caravan, lodge or chalet
 Peace of mind with cover for accidental damage, fire, theft, storm and flood
- New for old option
 Confidence your static caravan, lodge or chalet and contents will be replaced with new
- £10,000 for emergency repairs, debris removal and resiting

 Removing your damaged unit, siting and connecting a new one or making urgent repairs
- Highly rated claims service based in the UK Our dedicated team of holiday caravan experts at RSA will take care of your claim and pay out any settlement
- Cover for fixtures and fittings

 Protecting those valuable extras such as your decking, fencing, shed and steps
- £100,000 legal expenses option

 To pursue civil or personal injury claims and consumer or employment disputes
- £5 million public liability cover
 Covers the costs if you're held responsible for accidents, injuries or damage
- £500 locks and keys cover
 Feel secure with replacement locks and keys if they are lost, damaged or stolen
- £75 excess

 You may be able to flex your excess to adjust your premium

Satisfaction Promise

Peace of mind with a 14 day money back guarantee

- Emergency accommodation costs

 Up to £75 a day for 15 days to make sure you can continue your holiday
- £1,000 emergency services damage

 Cover to put things right if the police, fire or ambulance service cause damage
- £2,500 ground rent cover, £25,000 fatal accident benefit, hiring out and loss of earnings options, and special occasion contents cover increase

All benefits are subject to terms and conditions, cover level and underwriting criteria. Your schedule will confirm cover features and levels applying. For further details please contact us or see our policy wording at www.leisuredays.co.uk



Renewals helpline

01422 396 808

Advisers available 8am-8pm weekdays and 9am-4pm weekends. 24 hour automated renewal line for card payments without any changes.

Customer services 01422 396 888 8am-8pm weekdays, 9am-4pm weekends

Claims helpline 01422 501 085 9am-5pm weekdays

Legal helpline 01206 616 007 24 hour



Very impressed with the professional way that my claim was handled.

MR ROWE, WEST OXFORDSHIRE



Extremely satisfied. Just renewed my insurance again. Would recommend.

MRS HADLEY, BURTON-ON-TRENT





Rated Excellent by customers

ncc

Member of the National Caravan Council



Award winning customer service and claims team



Highly rated claims service

9.2/10 is the average overall claims satisfaction score of 107 holiday caravan, holiday home and park home customers surveyed in 2019. 4.8/5 TrustScore based on 939 reviews on Trustpilot.com. Claims Team Award winner at the UK Broker Awards 2019, and Customer Service Award winner at the UK Broker Awards 2018. Details in this brochure are correct at the time of print (August 2021) but may be subject to change. Minimum premiums apply. Leisuredays is a trading name of Caravan Guard Limited, which is authorised and regulated by the Financial Conduct Authority.

LD-RnI-HCBro-0821