




# Renewal guide

for your holiday caravan insurance



## Inside...

-  Cover review calculator
-  Our top policy benefits
-  Handy helplines



Call us on **01422 396 808**  
to get your best price



**Leisuredays**  
INSURANCE THAT LETS YOU RELAX

# Review your insurance cover

Fill in the values of your contents below, then add them up to work out how much you should be insuring for.

I am insuring...	New for old	Market value
<b>Caravan structure</b>	<input type="text"/>	<input type="text"/>
<b>Personal possessions</b>	<input type="text"/>	<input type="text"/>
Consider the contents you keep at your holiday caravan:		
 Freestanding furniture	<input type="text"/>	<input type="text"/>
 Garden furniture/features	<input type="text"/>	<input type="text"/>
 Gas bottles and generator	<input type="text"/>	<input type="text"/>
 Electrical goods	<input type="text"/>	<input type="text"/>
 Kitchen equipment	<input type="text"/>	<input type="text"/>
 Food and drink	<input type="text"/>	<input type="text"/>
 Linen, towels and bedding	<input type="text"/>	<input type="text"/>
 Other contents	<input type="text"/>	<input type="text"/>
<b>Contents total</b>	<input type="text"/>	<input type="text"/>

With **new for old** cover you can enjoy a brand new unit and contents if yours are damaged beyond economic repair or stolen. To insure your unit 'new for old' the value above must represent the current brand new cost on your park (or nearest equivalent model if no longer made).



Please be aware that **your premium may increase by a small amount each year**

as these new for old values should be increased in line with current retail prices.

If your park allows, insuring at **market value** can offer a lower premium.

Please ask your park regarding **structure value**. Don't forget to include the cost of any decking or patio, and fixtures and fittings.



**Personal possessions** are items you usually bring from home, e.g. clothing. These items are often covered under your home insurance. There is a single item limit; see your schedule for details.



## Top tip

If the figures calculated are different to those on your schedule, please call us to check your premium. Please note that the values represent the maximum amount that would be paid out in the event of a claim.

# A reminder of our policy benefits

Leisuredays holiday caravan insurance policy comes with the reassurance of extensive cover backed by a leading UK insurer, **RSA**® (Royal & Sun Alliance Insurance plc)

-  **Extensive cover for your static caravan, lodge or chalet**  
Peace of mind with cover for accidental damage, fire, theft, storm and flood
  -  **New for old option**  
Confidence your static caravan, lodge or chalet and contents will be replaced with new
  -  **£10,000 for emergency repairs, debris removal and resiting**  
Removing your damaged unit, siting and connecting a new one or making urgent repairs
  -  **Highly rated claims service based in the UK**  
Our dedicated team of holiday caravan experts at RSA will take care of your claim and pay out any settlement
  -  **Cover for fixtures and fittings**  
Protecting those valuable extras such as your decking, fencing, shed and steps
  -  **£100,000 legal expenses option**  
To pursue civil or personal injury claims and consumer or employment disputes
  -  **£5 million public liability cover**  
Covers the costs if you're held responsible for accidents, injuries or damage
  -  **£500 locks and keys cover**  
Feel secure with replacement locks and keys if they are lost, damaged or stolen
  -  **£75 excess**  
You may be able to flex your excess to adjust your premium
  -  **Emergency accommodation costs**  
Up to £75 a day for 15 days to make sure you can continue your holiday
  -  **£1,000 emergency services damage**  
Cover to put things right if the police, fire or ambulance service cause damage
- PLUS** £2,500 ground rent cover, £25,000 fatal accident benefit, hiring out and loss of earnings options, and special occasion contents cover increase

#### Satisfaction Promise

Peace of mind with a 14 day money back guarantee

All benefits are subject to terms and conditions, cover level and underwriting criteria. Your schedule will confirm cover features and levels applying. For further details please contact us or see our policy wording at [www.leisuredays.co.uk](http://www.leisuredays.co.uk)

## Renewals helpline

# 01422 396 808

Advisers available 8am-8pm weekdays and 9am-4pm weekends.  
24 hour automated renewal line for card payments without any changes.

**Customer services** **01422 396 888** 8am-8pm weekdays, 9am-4pm weekends

**Claims helpline** **01422 501 085** 9am-5pm weekdays

**Legal helpline** **01206 616 007** 24 hour



**Very impressed with the professional way that my claim was handled.**

MR ROWE, WEST OXFORDSHIRE



**Extremely satisfied. Just renewed my insurance again. Would recommend.**

MRS HADLEY, BURTON-ON-TRENT



review centre



Highly rated for service and value for money

ncc

Member of the National Caravan Council



Award winning customer service and claims team



Highly rated claims service

9.2/10 based on 107 surveys sent by Leisuredays static caravan, holiday home and park home policyholders in 2019, rating the overall standard of service received. 4.6/5 star rating from 282 Review Centre users. **Customer Service Award** winner at the UK Broker Awards 2018, and **Claims Team Award** winner at the UK Broker Awards 2019. Details in this brochure are correct at the time of print (February 2020) but may be subject to change. Minimum premiums apply. Leisuredays is a trading name of Caravan Guard Limited, which is authorised and regulated by the Financial Conduct Authority.

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