Renewal Guide

for your holiday caravan insurance



Maximum cover rating from independent

- Cover review calculator
- Our top policy benefits
- Sign up to our free emagazine
- Handy helplines



Review your insurance cover

Fill in the values of your contents below, then add them up to work out how much you should be insuring for.

I am insuring... New for old Market value

Caravan structure

Personal possessions

Please ask your park regarding **structure** value. Don't forget to include the cost of any decking or patio, and fixtures and fittings.

Consider the contents you keep at your holiday caravan:

- Freestanding furniture
- Garden furniture/features
- £
- Gas bottles and generator

Electrical goods

- £
- Kitchen equipment
- £

Food and drink

- Linen, towels and bedding

Other contents

£

Contents total

With **new for old** cover you can enjoy a brand new unit and contents if yours are damaged beyond economic repair or stolen. To insure your unit 'new for old' the value above must represent with current retail prices. the current brand new cost on your park (or nearest equivalent model if no longer made).



Please be aware that your premium may increase by a small amount each year

as these new for old values should be increased in line

If your park allows, insuring at market value can offer a lower premium.

Personal possessions

are items you usually bring from home, e.g. clothing. These items are often covered under your home insurance. There is a single item limit; see your schedule for details.



Top tip

If the figures calculated are different to those on your schedule, please call us to check your premium. Please note that the values represent the maximum amount that would be paid out in the event of a claim.

A reminder of our policy benefits

Leisuredays holiday caravan insurance policy comes with the reassurance of extensive cover backed by a leading UK insurer, RSA (Royal & Sun Alliance Insurance plc)

- Extensive cover for your static caravan, lodge or chalet
 Peace of mind with cover for accidental damage, fire, theft, storm and flood
- New for old option
 Confidence your static caravan, lodge or chalet and contents will be replaced with new
- £10,000 for emergency repairs, debris removal and resiting
 Removing your damaged unit, siting and connecting a new one or making urgent repairs
- 24 hour UK based claims helpline
 On hand 365 days a year to help you get back on your feet as quickly as possible
- Cover for fixtures and fittings
 Protecting those valuable extras such as your decking, fencing, shed and steps
- £100,000 legal expenses option

 To pursue civil or personal injury claims and consumer or employment disputes
- £5 million public liability cover
 Covers the costs if you're held responsible for accidents, injuries or damage
- £500 locks and keys cover
 Feel secure with replacement locks and keys if they are lost, damaged or stolen
- ₹75 excess

 You may be able to flex your excess to adjust your premium

Satisfaction Promise

Peace of mind with a 14 day money back guarantee

- Emergency accommodation costs
 Up to £75 a day for 15 days to ensure you can continue your holiday
- £1,000 emergency services damage

 Cover to put things right if the police, fire or ambulance service cause damage
- £2,500 ground rent cover, £25,000 fatal accident benefit, hiring out and loss of earnings options, and special occasion contents cover increase

All benefits are subject to terms and conditions, cover level and underwriting criteria. Your schedule will confirm cover features and levels applying. For further details please contact us or see our policy wording at www.leisuredays.co.uk

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Tips and tricks

If you gave your email address when setting up your policy, you should already receive Relax. To sign up, visit leisuredays.co.uk/signup

97%

of customers agree that they consistently receive a high level of service from Leisuredays



91%

of Leisuredays claimants rate the overall claims service as good or exceptional

24 HOUR

claims helpline









Happy with Leisuredays?



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or ask them to call us 01422 396 795

Leave a review www.leisuredays.co.uk/reviews

Protect against problems with boilers, heating systems, plumbing, electrics and more with our **emergency repairs** cover, for your holiday caravan or main residence.

Call **01422 396 867** for further details.

IMPROVED

Our gadget and leisure equipment cover can now insure your smartphones as well as your tablets, cameras, fishing rods, bicycles and more.

Call **01422 396 869** for further details.



Renewals Helpline:

01422 396 808

Advisers available 8am-8pm weekdays and 9am-4pm weekends 24hr automated renewal line for card payments without any changes

01422 396 888 Customer Services (8am-8pm weekdays, 9am-4pm weekends)

01422 501 085 Claims Helpline (24 hr)

We also offer insurance for your:

97% based on 1,654 customers who responded to our survey in June 2015. 91% based on 85 claimants surveyed during 2016, rating the overall standard of claims service received from our underwriters RSA. 4.6/5 star rating from 229 Review Centre users, correct as of 20/03/2017. Schemes Broker of the Year winner at UK Broker Awards 2016. Details in this brochure are correct at the time of print (March 2017) but may be subject to change. Minimum premiums apply. Car and home insurance is provided by our preferred partner: Please call 01422 396 888 for details. Leisuredays is a trading name of Caravan Guard Limited, which is authorised and regulated by the Financial Conduct Authority. LD-RnI-HCBro-WEB-0417