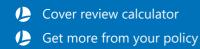
## **Renewal Guide**

for your park home insurance



Handy helplines



## **Review your insurance cover**

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Fill in the values of your park home and contents below to work out how much you should be insuring for.



#### **Contents:**

- 🤚 Freestanding furniture
- 🤚 Carpets & floor coverings
- 🕑 Curtains
- 🤌 Garden furniture/features
- **b** Household appliances
- 🤚 Other electrical goods
- 🤌 Kitchen equipment
- 🤌 Food and drink
- 🤚 Linen, towels & bedding
- 🤌 Other contents

#### Contents Total Sum Insured



(£)

Is the value shown on the enclosed schedule still sufficient to purchase a new equivalent home on your park, in the event of it being damaged and unable to be repaired? If unsure, please ask your park.

Don't forget to include the cost of any permanently installed items such as decking, patios, sheds, driveways, garages, gates or skirting.

Top tip

If the figures calculated are different to those on your schedule, please call us to check your premium.

#### **Other cover options**

Your policy schedule will also confirm if you have selected the following:

f

- Accidental damage cover
- £10,000 personal possessions cover, with £500 cover for money and £1,000 for credit cards when away from your park home
- Up to £1,000 pedal cycles cover

Each option is added for a small additional premium. For more details on cover options, see your policy booklet.

## **Extensive policy benefits**

Leisuredays park home insurance policy comes with the reassurance of cover backed by a leading UK insurer, **RSA**<sup>O</sup> (Royal & Sun Alliance Insurance plc)

- Automatic new for old cover Confidence we will replace your park home and its contents with new  $\bigotimes$  Excess from  $f_{50}$ Only a small amount to pay in the event of a claim Ø Unlimited debris removal, resiting and reconnection costs We'll pay to remove a damaged park home and set up a new one  $\bigcirc$ 24 hour claims helpline and emergency assistance We have a team of contractors on hand to carry out urgent repairs Ø £5 million public liability cover Protection from the cost of accidents, injuries or damage you are legally responsible for  $\bigcirc$ £100,000 legal expenses To pursue civil claims, personal injury claims, consumer rights or employment matters  $\bigcirc$ £750 locks and keys cover Protection from lost or stolen keys or damaged locks
- £25,000 fatal accident benefit
  A little peace of mind provided by a lump sum payment
- Satisfaction Promise

Peace of mind with a 14 day money back guarantee

- £1,000 frozen and refrigerated food cover
  We'll pick up the shopping bill following a power cut or fridge freezer breakdown
- Unoccupancy cover
  2 months as standard, with up to 8 months optional cover if you take specified precautions
- Optional accidental damage cover
  Protects you from accidents like spilling wine on a sofa or damage to a kitchen worktop
- Optional personal possessions cover For everyday items such as clothing or a camera you take out anywhere in the UK
- PLUS Options for bicycle cover and money and credit cards

All benefits are subject to terms and conditions, cover level and underwriting criteria. Your Schedule will confirm cover features and levels applying. 14 day money back refund is subject to no claims being made. For further details please contact us or see our policy wording at www.leisuredays.co.uk

## **Great service** when you need it most

First time I have had to claim in 35 years and I would recommend you. Excellent service. MRS BULLEN, SURREY

was extremely pleased with the help I received and with the friendly nature of the staff. MRS CHAMPION, DORSET



### **Optional home** emergency cover

Additional 24 hour help for boiler, heating, plumbing and electrical emergencies. Call us for details

> THE BRITISH NSURANC

FINALIST

AWARDS

UK BROKER AWARDS

WINNFR

96% of customers would recommend Leisuredays to a

friend

High ratings on review centre .com

92%

of Leisuredays claimants rate the overall claims service as exceptional or above average



claims helpline

# Recommend a friend to Leisuredays



Open 7 days a week



Great value for money



Fantastic reviews for service and value



Money back guarantee



Reassuringly good cover from a leading insurer



Member of the National Caravan Council



Award winning customer service



Heart Research donation for every paperless policy



Confidence in a trusted family business



Investor in people with high training standards

Tell your friends about us www.leisuredays.co.uk/friend

or ask them to call us 01422 396 795



## Renewals Helpline: 01422 396 808

Advisers available 8am-8pm weekdays and 9am-4pm weekends 24hr automated renewal line for card payments without any changes

| 01422 396 888 | Customer Services (8am-8pm weekdays, 9am-4pm weekends) |
|---------------|--|
| 01422 501 085 | Claims Helpline (24 hr)                                |

#### We also offer insurance for your:

| 01422 396 777  | Touring caravan            |
|----------------|----------------------------|
| 01422 396 777  | Motorhome                  |
| 01422 396 888  | Holiday caravan            |
| 01422 396 869  | Gadget & leisure equipment |
| 01422 396 867  | Home Emergency             |
| 0330 100 22 45 | Car                        |

Review Centre rating (including 96% statistic) correct as of 20/03/2015. 92% based on 156 Leisuredays respondents to our claims satisfaction survey (holiday caravan and park home), between 01/01/2014 and 30/06/2014. Winner at UK Broker Awards 2010 for customer service. Details in this brochure are correct at the time of publication but may be subject to change. Minimum premiums apply. Car and home insurance is provided by Marsh Ltd. Leisuredays is a trading name of Caravan Guard Limited. Caravan Guard Limited and Marsh Ltd are authorised and regulated by the Financial Conduct Authority. LD-RnI-PHBro-WEB-0315